

North County Supervisors Academy



DATES AND TIMES

Day 1: March 15, 8:00am-4:30pm

Day 2: March 22, 8:00am-4:30pm

Day 3: April 13, 8:00am-4:30pm

Day 4: April 19, 8:00am-4:30pm

Day 5: May 2, 8:00am-12:45pm

LOCATION

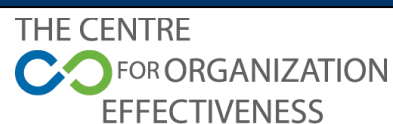
City of Oceanside,
Oceanside Community Rooms
300 N. Coast Highway
Oceanside, CA 92054

COST

\$775 includes Continental Breakfast,
Lunch, Notebook, and Self-
Assessment Instruments

The Supervisors Academy is designed for first and second line supervisors and those who lead front-line employees. The focus is on the changing role of supervision, team development, performance management, coaching and counseling, conflict resolution and communication, and managing diversity.

The program is interactive, combining lecturettes and best practices models, group discussion, team activities, goal setting, and critical thinking exercises.



For more information visit tcfoe.com
Or contact Julie Riklin at:
(858) 534-9143 • jriklin@tcfoe.com

North County Supervisors Academy

Curriculum

DAY 1: MARCH 15, 8:00AM-4:30PM

- The Changing Role of Supervisors and Best Practices of Leadership
- Facilitation Skills and Meeting Effectiveness

DAY 2: MARCH 22, 8:00AM-4:30PM

- Communication and the Myers Briggs Type Indicator
- Components of High Performance Teams

DAY 3: APRIL 13, 8:00AM-4:30PM

- Advanced Coaching and Influencing Others
- Generations X and Y and Man/Woman Communication

DAY 4: APRIL 19, 8:00AM-4:30PM

- Managing Change
- Communication and Conflict Resolution

DAY 5: MAY 2, 8:00AM-12:45PM

- Decision-making and Accountability
- Goal Setting Session

THE CENTRE
 FOR ORGANIZATION
EFFECTIVENESS

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